



INODAYA Hospitals - Kakinada

Documentation code:

INH/PRE.Doc.No:8

Policy on Pricing

Prepared date: 05/09/2023

Reference: PRE. 6.a. NABH Standards – 4th Edition

Issue Date:05/09/2023

Issue no: 02

Review No: 1

Review date: 04/09/2024

1. PURPOSE:

- To have transparent pricing policy for all patients.
- To respect the basic rights of the patients to enjoy the same privileges without any discrimination.

2. PROCEDURE:

- Tariff Master is available with IT & Billing department.
- The staff is well aware of the tariff of the services offered in the hospital and the tariff of their respective operational area.
- Tariff for special packages are available in the form of brochures for the information of the patients / family members.
- The tariff is revised at regular intervals or as and when instructed by the Centralized Finance department.
- Patients are educated about the estimated costs of treatment at the time of admission by the Consultant and their consent is obtained at the admission counter.
- Patients are informed about the estimated cost when there is a change in the condition of the patient or treatment setting by the billing personnel.
- When the patients are shifted from one setting to another, typically to and from Critical Care Unit/ Operation Theatre, the financial implications are clearly conveyed to the patients / family members and their consent is obtained in the respective forms.

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