



INODAYA Hospitals - Kakinada

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Policy on Quality Assurance Program In ICU

Prepared Date: 05/09/2023

Reference: COP.9.g.NABH Standards – 5th Edition

Issue date: 05/09/2023

Issue no:2

Review NO:01

Review Date: 04/09/2024

PURPOSE:

To provide guidelines to improve quality of patient care practices within Intensive care areas

SCOPE:

Intensive Care Unit

RESPONSIBILITY:

ICU incharge

POLICY:

- Quality Assurance program of ICUs is focused on certain key characteristics.
- These key characteristics shall meet the specified acceptance criteria / norms.
- These key characteristics are monitored on weekly basis to ensure that they meet the acceptance criteria.
- A data for this is maintained in quality matrix of the department.
- Departmental co-Ordinator shall be vigilant about these key characteristics.
- Based on the observation, every week departmental co-Ordinator shall record his / her remark against the key characteristics as to whether the key characteristics meet the acceptance norms or not.
- Specific comments for the key characteristics may also be written.
- This quality matrix shall be reviewed by Quality Assurance committee every week.

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Dr.M.V.R.Murthy	Dr.D.N.S.Prakash	Mrs. Lakshmi Lavanya
Anesthesiologist	Medical Director	Chief Executive Officer



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MONITORING OF KEY CHARACTERISTICS:

- Adherence to admission and discharge criteria
- Predicted Mortality rate in ICU. (using SOFA score)
- Infection control practices
- Average length of stay.
- Re intubation rate
- Return to Icu within 24 hours
- VAP, UTI, CLABSI, CRUTI
- Medication errors,
- Fall risk assessment
- Pressure ulcers
- Biomedical equipment
- Nurse patient ratio
- Training
- Hand hygiene practices

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