



## INODAYA Hospitals - Kakinada

Documentation code:

INH/COP .Doc.No.21

### Policy on Quality Assurance Program In ICU

Prepared Date: 11/11/2025

Reference: COP.gf.NABH Standards – 6<sup>th</sup> Edition

Issue date: 11/11/2025

Issue no:1

Review NO:00

Review Date: 10/11/2025

#### **PURPOSE:**

To provide guidelines to improve quality of patient care practices within Intensive care areas

#### **SCOPE:**

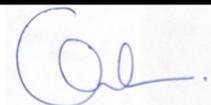
Intensive Care Unit

#### **RESPONSIBILITY:**

ICU incharge

#### **POLICY:**

- Quality Assurance program of ICUs is focused on certain key characteristics.
- These key characteristics shall meet the specified acceptance criteria / norms.
- These key characteristics are monitored on weekly basis to ensure that they meet the acceptance criteria.
- A data for this is maintained in quality matrix of the department.
- Departmental co-Ordinator shall be vigilant about these key characteristics.
- Based on the observation, every week departmental co-Ordinator shall record his / her remark against the key characteristics as to whether the key characteristics meet the acceptance norms or not.
- Specific comments for the key characteristics may also be written.
- This quality matrix shall be reviewed by Quality Assurance committee every week.

Prepared by: 	Verified by: 	Approved by: 
Dr.R.Nagabhushanam	Dr.Gowtham Krishna	Mrs. Lakshmi Lavanya
Anesthesiologist	Medical Director	Chief Executive Officer



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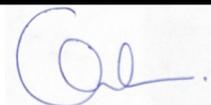
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#### MONITORING OF KEY CHARACTERISTICS:

- Adherence to admission and discharge criteria
- Predicted Mortality rate in ICU. (using SOFA score)
- Infection control practices
- Average length of stay.
- Re intubation rate
- Return to Icu within 24 hours
- VAP, UTI, CLABSI, CRUTI
- Medication errors,
- Fall risk assessment
- Pressure ulcers
- Biomedical equipment
- Nurse patient ratio
- Training
- Hand hygiene practices

Prepared by: 	Verified by: 	
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Anesthesiologist	Medical Director	Chief Executive Officer